

ACTIMEL

Hi Wilma

Hi Jade

This is the product I was telling you about.

Yep

You know we need to reduce costs; yes?

So instead of three products
now it's just one.

Ok..so I also have this safety induction as well
that I want you to give to the staff
and make them sign as soon as possible.

Yes ma'am

and I want them on the factory floor in the next 5mins please

We will do that ma'am

alright, thank you.

here she comes

oh hello! good job!

Good job!

Great work, Keep it up.

Hi guys

hello..?

you know we are very busy upstairs?

we have a lot of work to do.

We will have to do a very short training, quickly

I will explain we have a new product

First of all we need to sign

Can put your name for this product?

Magdalena sign.

Opposite way darling.

So here is your name Mag-da-lena

And here you sign

Name?

Name; yes. Magdalena.

Please. Yes?

come on sign it.

We don't have time sign it

Guys. time, time! Work time.

...Quickly sign...yes?

Give it to her

Thank you so much. Thank you darling.

Ok...

we have a new, very nice product.

It is very powerful...

very friendly version

It smells nice...
and aah...
does not harm your skin.
Very friendly
It actually replaces three products that we had before
so what we can do with this product...
You need to fill up this cup
and...
in the bucket
Right? then fill up with water.
after this you can use everywhere that you want.
you can wash with it
you can clean machinery
you can use the spray.
you can put in here and use the spray
it's very friendly, very powerful,
very easy to use.
Yes?
normally I use the gloves.
No darling, you don't need gloves.
It's like...Actimel.
it's friendly.
Actimel?
Yes..Similar...very easy...
so you can start to work please?
Can you take your stuff yes?
Magdalena?
Take it.
Take it Rashid and start please guys
You pour that?
it smells nice?
what was that...?
what happened?
what is that?
and they say it's friendly?
Hurts?
What's happened?
Why are you not working?
What is the meaning...? Go Thomas, go to work
So what happened here?
little bit of something...so
Are you using this product?
yes I did.
yes but you need to use this product, it's very friendly...

and you signed for it.
I lost my job before.
I don't want to make trouble...
but this stuff is really dangerous
What should I do?

DARLING

Hi there! Good morning everybody!
Morning sir.
Happy families, happy faces.
Yes sir, yeah.
A new girl starting today?
Um...yeah; she just started.
Hi, good morning!
Good morning.
I'm James; the floor supervisor
Nice to meet you James.
Nice to meet you. What's your name?
My name is Fatmata-de-landi-bandasor
Oh...that's to much..I'll call you darling. Ok?
I don't like it.
Don't be silly. See you Doris. See you Darling.
That's fine. My real name is not Doris.
He cannot pronounce it. So I'm just Doris
This is my first day at work
and I'm very happy about that.
But there's this supervisor that keeps calling me darling
and...where I come from in my culture it's very disrespectful
to be called 'darling' by someone you don't know
and it seems like he's being dismissive of my feelings...so...
What should I do?

JOIN THE UNION

...yes ah look
Look at the pictures.
They're so funny!
There's Pierre and Elaine
Oh gosh, he has birthday or what?
Yeah it was his birthday. It was so funny...
Look at them, they are here! Hello!
Pierre we just saw you on Facebook...you have a birthday!
I didn't know you were on Facebook?
Oh no, not me! She is. I don't take part in these sort of things.

Everything is in my Facebook and you are in there.
That's great...So anyway how was work today?
Oh don't ask me about it...
So it was like..usually
I see that I'm ???
So many calls
we didn't have a break, we are so tired
but anyway happy birthday!
Happy birthday dear Pierre!...
Happy birthday...
I've been sacked
no...
I don't understand. I've got bills to pay, I've got money to send
What happened?
They said I take too many breaks!
I don't understand because I spoke to the managers and they should know.
How can we help you?
I'm a member of the union...
maybe if you joined you would be able to support me?
yeah; I'm in the union too.
I didn't know you were in the union?
yes I am. I think the best way is to join too.
In my country the union is part of the state.
They collect information
they chase us
it's dangerous
But my friend
she needs support
what should I do?
I don't want to join the union.
I would like to support her
but I don't want to be labelled
what should I do?
I am in the union
I feel safe with them.
How do I get the others to join?
Not me.
Facebook is my union
I have been sacked today
and I believe this is unfair.
All of my friends and colleagues want to help me
and support me
But...
not all of them want to join the union

What should I do?

PACKING

'New-boy' you're going too fast by the way. ok?

You're from here your job is safe

'New-boy' it's not how fast it's how long you last 'New-boy'.

I need to feed my family

you need to feed your family 'New-boy'?

...So less hours means less money, means less food 'New-boy'

Local.

'New-boy'

do you understand?

You're too fast!

'New-boy'!

Hey hey hey!

Guys - what's going on here?

We all work together here ok? Do not fight!

Shall we meet after work, at the cafe? It's just around the corner.

Why not?

I'm from the union.

Well I'm from the union too

Ok good. So let's meet up yeah? after work ok?

Ok

See you then

Yeah...

I need to be the best worker.

I am a migrant worker.

They can fire me at any time.

What should I do?

I'm also a migrant worker

but I can't keep up with his pace.

Maybe what the local guy says makes sense.

What should I do?

TOOTHBRUSH

Maria is speaking in Spanish

Um, Maria?

Your break has finished.

My son is three years old!

Birthday!

Ok bye-bye!

Bye-bye! Kisses!

Can you start your work please Maria, yes?

I miss him.

Room 23 asking for towels.

Room 2, 3

2, 3

2

3

Towels, towels?

Towels, towels!

you know towels?

could you take them please?

you need to improve your English Maria.

yeah...yeah

Learn English darling?

Ok. Yeah. Bye-bye

Mr Henri is speaking in French

Come in

Come in!

Towels?

Towels?

Yeh, just leave them here.

Here?

Yeah...

I need a toothbrush.

to...to brush?

Toothbrush.

Quick quick.

in 5mins. Toothbrush

ok!

Mr Henri is speaking in French

Come in!

To brush...

Where?

What is that?

Brush? To brush?

No. I need a toothbrush!

Anyway I don't have time.

Mr Henri is speaking in French

Mr Henri

Good trip?

It was fantastic thanks.

Everything fine?

It was fine, everything was perfect.

Your hotel is nice but there is a problem with your housekeeper.

Problem?

Yes; I was asking for a toothbrush, there is no toothbrush.

Ok...She came back with a pan and brush
For £500 a night I don't expect that
I understand.

We will investigate, I will investigate.
I will send you an email this evening
Thank you. Time is money, I have to go now.
Everything will be fine.

Alright, thank you so much
Bon voyage

Ah Anna!

Good afternoon Robert, how are you?
good.

I prepared every staff for the meeting...next...
One moment

we have a problem with room 23
23?

Mr Henri

Yes, I know him...they were asking for towels.
The problem isn't the towels it's a toothbrush
I don't know what happened...

Who was the room attendant there today?

It's Maria.

Is she an agency worker or one of ours?

Agency.

We have to sort this out, I have to email him tonight.
definitely sir

No more rotas for her

ok, no problem

Tell her today, tell her now

Yes, I will do that sir

Thanks Anna.

You're welcome

Thanks

It's so complicated.

With such a little salary to find people...
with good english...

almost impossible

They come without any English

or such little English...

What should I do?

I work here all day and I don't have the money nor time to learn English.

The little money I do have goes to my family.

I don't understand what people say to me, or much English.

I would like to improve my situation, but I don't know what to do.

Could someone help?

UNION CLINIC

Next please

Yes!

Hi

Hi

I'm Lawrence, the branch secretary

nice to meet you

nice to meet you too.

Ok I have a very short time..so...?

I come today because I want to...learn...

English

Lessons

Me, I'm in the union.

You are from the union?

Yes...

I have...

five...

friends

Five friends

Yes, they...

they want English too

...they want to learn english

Yeah, but no union

they are not from the union?

no

Ok. Can you bring them along next time when you come along?

But no union?

We..ah..We are just going to try and sort it out...

Ok?

Ok

...so you have 5 friends and the English lessons.

Ok? Thank you

Cheers, see you then.

Hi, I'm Mercedes

Hi

Hi Mercedes.

Hi

How are you?

very well

Ok, I have one minute with you

Ok...

trabajo mucho

muchas horas
working
Ok
working...
hard.
no mi pagan.
no mi pagan. Mi boss...
say...no money. No money.
Ok
No dinero, no pay you...
I don't understand what you are saying
...no?
No.
do you need a translator?
tra-duc-tor?
traductor?
traductor! ok, yes
Do you have someone?
Un...Padre...Padre Carmello
Padre Carmelo, he's a priest?
Yes!
Can you bring him along?
Along?
Along next time...
so we can have him to translate it
Here; Padre Carmelo?
Ok! Yes!
Thank you
Thank you!
Good bye
Bye bye
Next please, can I see you?
You are the last one
how are you?
Fine thank you.
And your name is?
Abbas
Ok Abbas...?
I found a new job.
congratulations
Thank you
but new contract and new nightmare.
I need somebody to translate for me this.
Can I have a look?

Yeah, effectively it's kind of complex...
so what language would you like it translated?
Persian please
in Persian?
Don't sign it before we have it translated for you.
Ok, thank you very much
Thank you Abbas
alright see you later
Hi, I'm Morris from region
I've come to say hello and I'm also going to say goodbye
because I haven't got that much time.
can I have a minute with you?
Quick then quick
I have one member...
and she wants some English lessons
The rules are clear;
twelve union members and you get english lessons got it?
Great stuff!
...ok, and I have another one
another one, go on
yeah...she's from Spain and she doesn't speak great English
and she need someone to translate for her because she's got a problem
We can't pay for translators sorry
I didn't understand what she was saying and she wants to bring her priest
One person?
Yes, one person
You can have her bring the priest but we can't pay him; ok?
Ok, another thing
I've got someone from Iran
he's got a new contract and...
the contract is quite complex, it's in English
and he needs someone to translate that for him as well
One person?
Yeah, one person
No way. We need twenty people...
to translate it - yeah.
Ok thank you for popping by
Great, thanks
see you Morris, thank you
I really want to help those people
but there are not enough resources in the union to help all members
What should I do?